

➤➤➤ My life at the Authority...

Lucy Hendy: Senior Manager AML/CFT

➤➤➤ *What are your main duties?*

Our Division is responsible for AML/CFT supervision of all licensed and registered firms, as well as AML/CFT policy matters and oversight of compliance with the Beneficial Ownership Act 2017. This involves desk-based and on-site inspections, holding meetings with firms, undertaking thematic projects, and risk assessing firms. In addition to the technical work, I'm also a people manager and part of the Senior Management Committee.

➤➤➤ *What are the most important qualities you need in your role?*

A high level of technical knowledge of the relevant legislation and guidance, strong analytical skills, good time

management, and effective people management. Being a team player is a core quality of working for the Authority; whilst tasks may sometimes be autonomous, a focus on the organisation's goals is always in the forefront of our minds.

➤➤➤ *What do you enjoy most about working for the Authority?*

I really enjoy being part of a team of great people who are focused on delivering a high quality of work in pursuit of the Authority's statutory objectives – it's a job where you can feel you're making a difference. I also love the variety that comes with working for the Authority – one day I might be presenting to industry, and the next I might be developing our inspection plan

for the year ahead.

➤➤➤ *How would you describe the social scene at the Authority?*

I'm involved in our Social and Charity Committee – we're active in planning events and fundraisers, including an annual summer BBQ and Christmas party. Our teams often plan ad-hoc Friday drinks, get-togethers like bowling, pottery painting, escape rooms, and lunches.

➤➤➤ *What advice would you give to someone who wants to work for the Authority?*

If you're passionate about our objectives, think you'll align with our core values, and are a team player then you'd probably be a good fit!



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